

Scheduling and Cancellation Policy

As of March 2023

LATE

Patients who are less than 30 minutes late to their appointments risk the provider seeing other patients before them and may have to wait accordingly.

Patients who are over 30 minutes late will not be seen and forfeit any previous deposits.

NEW PATIENTS

Consult fee = \$100

- Applicable to all new patients.
- Refundable up until 48 hours prior to consultation
- Applicable to cost of any procedure/injectable received after consultation

Revision consult fee = \$200

- Applicable to new patients who have had facial surgery in the same area they wish to treat
- Refundable up until 48 hours prior to consultation.
- Applicable to cost of any procedure/injectable received after consultation

EXISTING PATIENT

**Patients who have not been seen in over 2 years = \$100 deposit*

- Refundable up until 48 hours prior to appointment
- Applicable to cost of any procedure/injectable received
- No show: Deposit forfeited

ALL PATIENTS

Sculptra = 50% deposit

- 50% of the full cost of one Sculptra treatment must be paid at the time of scheduling
- Sculptra deposits are FORFEITED if appointment cancelled within 48 hours or patient does not show for appointment

Threading= 50% deposit

- 50% of the full cost of Threading procedure must be paid at the time of scheduling
- Threading deposits are FORFEITED if appointment cancelled within 48 hours or patient does not show for appointment

SURGICAL PATIENTS

INITIAL DEPOSIT = 25% of total procedure cost

- Non-refundable

REMAINING BALANCE = Due at Pre-operative appointment

- No later than 2 weeks prior to surgery

CANCELLATION/RESCHEDULE WITHIN 2 WEEKS OF PROCEDURE

- 50% of full cost refundable
- \$1000 cancellation/rescheduling fee

CANCELLATION WITHIN 72 HOURS OF PROCEDURE

- Full deposit forfeited unless doctor's note states a medical emergency

MISCELLANEOUS

We do not accept personal checks greater than \$500

Please do not contact Dr. Greco personally with any scheduling issues under any circumstances. Call (610) 664-8830 or email ddepdro@drgrecoface.com with any scheduling questions or concerns

DISCLAIMER

NO SHOW/RESCHEDULING FEES WILL BE CHARGED TO YOUR METHOD OF PAYMENT THE DAY OF YOUR INITIALLY SCHEDULED APPOINTMENT.